

**Mt. San Antonio College  
Information Technology Advisory Committee  
Group Memory  
March 7, 2022**

Fawaz Al-Malood X	Maribel Gonzalez X	Richard Patterson X	Guest: Eric Turner X
George Bradshaw	Mark Lowentrout X	Robert Stubbe X	Guest:
Michael Carr X	Anthony Moore X	Joe Vasquez	Guest:
Kelly Coreas X	Jaishri Mehta X	John Uy X	Guest:
Angelic Davis X	Jean Metter X	Student Rep 2	Kate Morales (Notes) X

ITEM	DISCUSSION/COMMENTS	ACTION/OUTCOME
1. Welcome	Anthony welcomed everyone to ITAC.	Information only.
2. Review December 2021 Memory	The December 2021 memory was reviewed and approved.	The memory will be posted to the ITAC website.
3. Student Print Management Workgroup – Michael Carr	Michael reported that IT is coordinating with the workgroup, Angelic, and the Purchasing department on the review of print management systems. The goal is to have a new system implemented by summer or no later than the start of the fall semester. There is enough toner for the existing student printers to last through summer.	Information only. <b>IIC</b>
4. Freshservice Update – Michael Carr	Michael reported that the campus email announcement went out introducing the new Help Desk system, Freshservice. IT did a presentation at the Instruction Team meeting and will be doing a presentation at the Management Staff meeting regarding the new system.	Information only. <b>IIC</b>
5. Gmail Connected Applications (Bad Actors) – Eric Turner	Eric reviewed a slide presentation explaining the various applications that are connected to Gmail. There are about 4,800 applications. Some of these applications request access to things like calendar or contacts and can lead to unintentional spamming or other 'bad actor' consequences. Eric clarified that any changes	IT will review the list and bring a recommendation regarding the applications to ITAC. <b>IIC</b>

	would only affect student accounts, not employees with Gmail accounts.	
6. Committee Goals: Feedback from PAC	<p>PAC reviewed ITAC's goals and recommended that a new goal is added related to the Student Laptop Loan Program (SLLP).</p> <p>The following goal was proposed: 'Continue serving students and making improvements to the laptop loaner program based on student satisfaction and student technology loan data.'</p> <p>Jaishri suggested adding equity to the goal because providing this technology enhances equity for students.</p>	Michael will work with the SLLP team to develop a goal that includes equity and share it with ITAC.
7. Other Items	The next meeting is on April 4 at 2:30 pm via Zoom.	Please forward agenda items to Anthony, Jaishri, or Kate.
<b>Accreditation Standards</b> IIC: Student Support Services IIIC: Technology Resources		